Name	of the Report						Custon	er Complaints Rec	ressal Repor	t					
Name	of the Service Provider	Ta	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Andhra Pr	adesh	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)						,	Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		eals received duri ng appeals of previ		Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]		Pending appeals of previous quarter		Total no. of appeals decided within specified time limit during the quarter	Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	5	0	5	5	0	5	0	0	0	0	0	0	0	0
ΔР	Faults and Network Related Complaints	2471	0	2471	2465	4	2469	2	0	0	0	0	0	0	0
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2476	0	2476	2470	4	2474	2	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•				•	0			•		•	•	
Total	Subscriber base (Postpaid)							16688							

Name	of the Report						Custon	er Complaints Rec	dressal Repoi	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the 0	Circle/Licensed Se	rvice Area	Bihar	•	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service			•					
				Co	mplaint Centre(s)							Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	Quarter		peals received during appeals of prev	•	Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter	complaints of	Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	Total no. of complaints redressed during the Quarter [8]=[6]+[7]	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter	appeals to be		Total no. of appeals decided beyond the time limit during the Quarter		Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BH	Faults and Network Related Complaints	9	0	9	9	0	9	0	0	0	0	0	0	0	0
DIT	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	9	9	0	9	0	0	0	0	0	0	0	0		
Total	Subscriber base (Prepaid)		•	•		3		0		•		•		•	
Total	Subscriber base (Postpaid)							1257							

Name	of the Report						Custor	er Complaints Rec	dressal Repor	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Delh	i	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)						-	Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received during appeals of previous		Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter		Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter		Total no. of appeals decided within specified time limit during the quarter	Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DL	Faults and Network Related Complaints	430	0	430	426	4	430	0	0	0	0	0	0	0	0
DL	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	430	0	430	426	4	430	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•	•			•	0		•	•	-	-	-	
Total	Subscriber base (Postpaid)		·					1560			·	·	·	·	

Name	of the Report						Custon	er Complaints Rec	dressal Repoi	rt					
Name	of the Service Provider	Ta	ata Teleservices	Limited	Name of the	Circle/Licensed Se	vice Area	Haryar	na	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)							Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received duri	•	Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]		Pending appeals of previous quarter	appeals to be		Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HR	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•					0			•		•	•	
Total:	Subscriber base (Postpaid)							483							

Name	of the Report						Custon	er Complaints Rec	dressal Repoi	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Himachal P	radesh	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)						-	Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received duri		Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter			Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
шв	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1115	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)				•			0				•			
Total	Subscriber base (Postpaid)		·					0			·	·	·		

Name	of the Report						Custon	er Complaints Rec	dressal Repor	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Karnata	aka	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)						-	Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received during appeals of previous		Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter			Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	1	0	1	1	0	1	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ктк	Faults and Network Related Complaints	169	0	169	166	0	166	3	0	0	0	0	0	0	0
KIK	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	170	0	170	167	0	167	3	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•	•				0		•	•	-	•	•	
Total	Subscriber base (Postpaid)							10922							

Name	of the Report						Custor	er Complaints Rec	dressal Repor	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Gujara	at	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)						-	Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received during appeals of previous		Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter		Total no. of appeals decided within specified time limit during the quarter	Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	1	0	1	1	0	1	0	0	0	0	0	0	0	0
GJ	Faults and Network Related Complaints	316	0	316	313	3	316	0	0	0	0	0	0	0	0
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	317	0	317	314	3	317	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•	•				0			•	•	•	•	
Total	Subscriber base (Postpaid)							8652							

Name	of the Report						Custon	er Complaints Rec	dressal Repoi	rt					
Name	e of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	vice Area	Keral	a	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)							Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received during appeals of previous	•	Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]		Pending appeals of previous quarter	appeals to be		Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KR	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•					0			•		•	•	
Total	Subscriber base (Postpaid)							2245							

Name	of the Report						Custon	er Complaints Rec	dressal Repoi	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	vice Area	Kolkat	ta	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)							Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received during appeals of previous	•	Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter			Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KOL	Faults and Network Related Complaints	71	0	71	70	1	71	0	0	0	0	0	0	0	0
KOL	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	71	0	71	70	1	71	0	0	0	0	0	0	0	0
_	Subscriber base (Prepaid) Subscriber base (Postpaid)		-					0 3420					•	•	

Name	of the Report						Custon	ner Complaints Red	ressal Repoi	rt					
Name	e of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Madhya Pr	adesh	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)							Appellate Autho	rity		
			plaints received of complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received duri	•	Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter	-	Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	•	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter	• • •		Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MP	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
1011	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•					0	•	•		•			
Total	Subscriber base (Postpaid)		•			•		464	•	•	•	•	•		

Name	of the Report						Custom	er Complaints Rec	ressal Repoi	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Odish	а	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Со	mplaint Centre(s)							Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	Quarter		peals received during appeals of previous	•	Deta	ils of appeals dispo	osed during the Q	luarter
LSA	Category of complaints	Total no. of complaints received during the Quarter	complaints of	Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	•	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter	appeals to be		Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OR	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		• •		•	•	•	0		•	•	•		•	•
Total	Subscriber base (Postpaid)							504							

Name	of the Report						Custor	er Complaints Rec	dressal Repor	rt					
Name	of the Service Provider	T	ata Teleservices	Limited	Name of the	Circle/Licensed Se	rvice Area	Punja	b	Repo	rt for quarter e	nding	June	Year (YYYY)	2025
						Basic Telep	hone Service								
				Co	mplaint Centre(s)							Appellate Autho	rity		
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details	of complaints redre	ssed during the	e Quarter		peals received during appeals of previous		Detai	ils of appeals dispo	osed during the Q	uarter
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter		Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter			Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PB	Faults and Network Related Complaints	2	0	2	2	0	2	0	0	0	0	0	0	0	0
1.0	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2	0	2	2	0	2	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)		•	•				0			•	•	•	•	
Total	Subscriber base (Postpaid)							948							

Name	of the Report						Custo	mer Complaints Ro	edressal Rep	ort					
Name	of the Service Provider	Tata Teleservices Limited			Name of the Circle/Licensed Service Area R			Rajasth	than Report for quarter en			ding	June	Year (YYYY)	2025
		•				Basic Telephone Service									
				Co	mplaint Centre(s)			Appellate Authority							
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details of complaints redressed during the Quarter					eals received during appeals of previous	ng the Quarter and ous Quarter	Details of appeals disposed during the Quarter			
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	Total no. of complaints redressed during the Quarter [8]=[6]+[7]	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter	Total no. of appeals to be decided during the Quarter [12]=[10]+[11]		Total no. of appeals decided beyond the time limit during the Quarter	disposed during	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DI	Faults and Network Related Complaints	5	0	5	5	0	5	0	0	0	0	0	0	0	0
KJ	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	5	0	5	5	0	5	0	0	0	0	0	0	0	0
Total	Subscriber base (Prepaid)							0							
Total	Subscriber base (Postpaid)			•	•			1144	•	•			•		

Name of the Report							Custon	er Complaints Rec	dressal Repoi	Customer Complaints Redressal Report													
Name	of the Service Provider	Tata Teleservices Limited			Name of the Circle/Licensed Service Area Tamilna			adu	Repo	rt for quarter e	nding	June	Year (YYYY)	2025									
					Basic Telephone Service																		
				Co		Appellate Authority																	
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details of complaints redressed during the Quarter					peals received duri	•	Details of appeals disposed during the Quarter											
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter			Total no. of appeals decided beyond the time limit during the Quarter	-	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]								
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16								
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0								
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0								
TN	Faults and Network Related Complaints	51	0	51	51	0	51	0	0	0	0	0	0	0	0								
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0								
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0								
	Total	51	0	51	51	0	51	0	0	0	0	0	0	0	0								
_	Subscriber base (Prepaid) Subscriber base (Postpaid)				•	0 3351																	

Name of the Report							Custon	ner Complaints Red	ressal Repoi	rt								
Name	of the Service Provider	Tata Teleservices Limited			Name of the Circle/Licensed Service Area Uttar Prades			sh (East) Report for quarter e			nding	June	Year (YYYY)	2025				
						Basic Telephone Service												
			Complaint Centre(s)								Appellate Authority							
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details of complaints redressed during the Quarter					peals received duri	•	Details of appeals disposed during the Quarter						
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	Total no. of complaints redressed during the Quarter [8]=[6]+[7]	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]	Total No. of appeals received during the Quarter	Pending appeals of previous quarter			Total no. of appeals decided beyond the time limit during the Quarter	-	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]			
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16			
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
UPE	Faults and Network Related Complaints	15	0	15	15	0	15	0	0	0	0	0	0	0	0			
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	Total	15	0	15	15	0	15	0	0	0	0	0	0	0	0			
	Subscriber base (Prepaid) Subscriber base (Postpaid)				-		•	0 1003			· · ·			-				

Name	of the Report		Customer Complaints Redressal Report													
Name	of the Service Provider	Tata Teleservices Limited			Name of the Circle/Licensed Service Area Uttar Prade			Uttar Prades	sh (West) Report for quarter e			ending	June	Year (YYYY)	2025	
						Basic Telep	hone Service									
				Co	implaint Centre(s)				Appellate Authority							
		Details of comp	plaints received d	uring the Quarter and	Details of complaints redressed during the Quarter					peals received dur		Deta	ils of appeals disp	osed during the Q	uarter	
		Total no. of	No. of pending	Total no. of complaints	Total no. of	Total no. of	Total no. of	Total No. of		Pending appeals		Total no. of	Total no. of	Total no. of	Total No. of	
LSA	Category of complaints	complaints		to be redressed during	complaints	complaints	-	complaints pending		of previous			appeals decided		appeals pending	
	Category of complaints	received during	previous	the Quarter [5]=[3]+[4]	redressed within	redressed beyond	redressed	for redressal on the	received	quarter	_		beyond the time		for decision on	
		the Quarter	Quarter		specified time	the time limit	during the	last day of Quarter	during the		the Quarter	time limit	limit during the		the last day of	
					limit during the quarter	during the Quarter	Quarter [8]=[6]+[7]	[9]=[5]-[8]	Quarter		[12]=[10]+[11]	during the quarter	Quarter	[15]=[13]+[14]	Quarter [16]=[12]-[15]	
					quarter	Quarter	[6]-[6]+[7]					quarter			[10]-[12]-[13]	
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
UPW	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
01 00	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Total	Subscriber base (Prepaid)				•			0				•				
Total	Subscriber base (Postpaid)				•	•	•	21		•	•	•		•		

Name of the Report							Custon	er Complaints Rec	dressal Repoi	rt								
Name	e of the Service Provider	Tata Teleservices Limited			Name of the Circle/Licensed Service Area West Be			engal Report for quarter e			nding	June	Year (YYYY)	2025				
		•				Basic Telephone Service												
			Complaint Centre(s)								Appellate Authority							
			plaints received d complaints of pr	uring the Quarter and evious Quarter	Details of complaints redressed during the Quarter					peals received duri	•	Details of appeals disposed during the Quarter						
LSA	Category of complaints	Total no. of complaints received during the Quarter		Total no. of complaints to be redressed during the Quarter [5]=[3]+[4]	Total no. of complaints redressed within specified time limit during the quarter	Total no. of complaints redressed beyond the time limit during the Quarter	-	Total No. of complaints pending for redressal on the last day of Quarter [9]=[5]-[8]		Pending appeals of previous quarter	appeals to be		Total no. of appeals decided beyond the time limit during the Quarter	Total no. of appeals disposed during the quarter [15]=[13]+[14]	Total No. of appeals pending for decision on the last day of Quarter [16]=[12]-[15]			
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16			
	Billing Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	Customer Service Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
WB	Faults and Network Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	UCC Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	VAS Related Complaints	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
Total	Subscriber base (Prepaid)		· ·		•			0			· · · · · · · · · · · · · · · · · · ·			·				
Total:	Subscriber base (Postpaid)							0										